Initial Installation in Windows

The latest Agiloft software release can be found at http://www.agiloft.com/ewdownload. Choose the Windows operating system. The installer file name will be in this form:

- Agiloft-<Release date>-windows-64bit-setup.exe

Windows Installation

The Windows installer uses a series of dialog boxes and progress indicators to guide you through the installation process. You will be led through the following installation steps:

Begin installation

To launch the installation wizard, run the downloaded file as an administrator.

Installer language

Select your preferred language and click OK.

License agreement

You must accept the terms of the Agiloft license agreement to install and use the software. You may review the terms of the License Agreement at any time by visiting our website. Once you read and accept the terms of the agreement, click Next.

Welcome dialog

The installer prompts you to close other programs. Click Next to continue.

Select directory

The default installation directory for Windows is <system drive>:\ Agiloft. To change the destination directory enter a new file path and then click Next.

Antivirus warning

The installer prompts you with recommendations for configuring any antivirus software running on your system. When you are finished, click Next.

Project restore

If you have any previous knowledgebases backed up, select Yes to perform a restore from those files. See: Set Up Knowledgebase Backups for more information about creating backups.

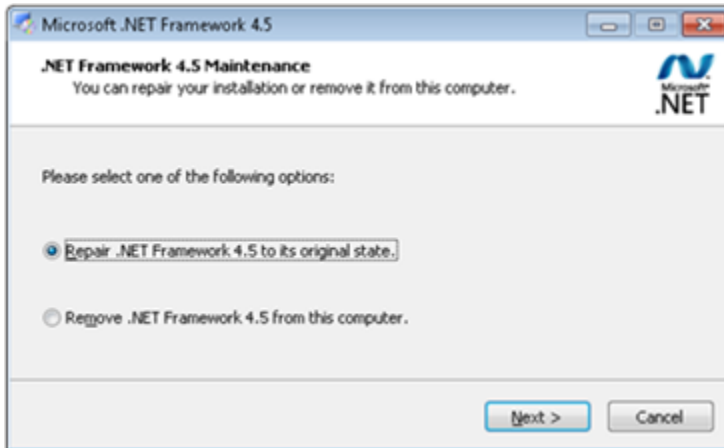If you select this option, you can choose to:

- Restore all knowledgebases
- Restore the most recent version of each knowledgebase
- Restore from the periodic backups directory

Select the directory where the backup files are located and click Next.
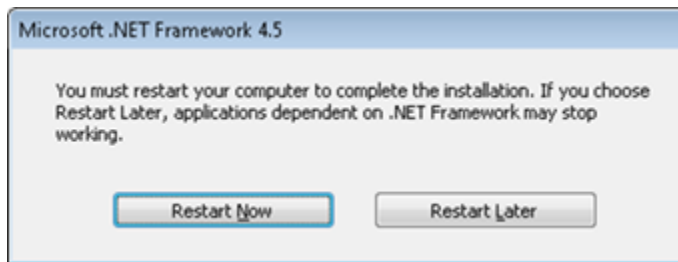
Word API Integration

If all prerequisite software is already installed on the server, you may skip the installation of MS executables. You may also skip this step if you do not plan to use the Word API features like document comparison.

Select the option to proceed to install the MS executables. Click Next to launch the installation wizard for the MS . NET Framework. If the installer detects Microsoft .NET framework 4.5 or higher already present on the Windows server, it will display a prompt with options to repair or remove .NET Framework, as shown below. Click **Cancel** to skip any changes to .NET Framework 4.5.MS office.

1. Once MS .NET Framework is installed, you are prompted to restart your computer. Choose Restart Later.
2. Next, the MS Primary Interop Assemblies Redistributable is automatically installed.

For more information, see Microsoft Word Services Integration.

Static HTML pages

Select Yes to add the capability to access static HTML pages, such as a custom login page, exit page, and so on – recommended. If this option is not enabled and you do not have an integrated web server such as IIS already configured, then any HTML pages stored on the server cannot be launched. If you choose Yes, define a directory to define the context for static HTML pages.

Extracting files

Next, the installer extracts files into the installation directory. A progress bar is shown while the extraction runs.

Information

This completes the initial installation steps. When you are ready to continue with Setup, click Next and a browser window will open automatically. Click Cancel to exit the installation wizard. You may launch Setup again later. For more information on the Word API, see Enable Word API Features in Windows.

Next, verify that a folder named Desktop is present in both of the following directories:

- C:\Windows\SysWOW64\config\systemprofile\
- C:\Windows\System32\config\systemprofile\

If there is no such folder, create one in each of the two directories.

For the next steps in your installation, see Work with the Setup Menu.