

Agiloft Sub-processors

Agiloft utilizes these sub-processors, which may apply to a given knowledgebase depending on how it is hosted and configured.

Infrastructure Sub-processors

Entity Name	Sub-processing Activities	Countries of Processing
Amazon Web Services (AWS)	Cloud platform infrastructure services to host Agiloft knowledgebases in the applicable country location, a list of which is included in the last column.	United States Canada Ireland Germany Australia
Cologix, Inc.	<i>Applicable Only to Certain Legacy Customers (predating October 2023)</i> Cloud platform infrastructure services to host Agiloft knowledgebases.	United States

Service Specific Sub-processors

Entity Name	Sub-processing Activities	Countries of Processing
Adobe, Inc.	<i>Optional Feature or Function</i> Adobe Sign e-Signature: Customer can send documents to be signed via Adobe Sign e-signature service, with envelopes provided by Agiloft in Customer's knowledgebase.	United States
Amazon Web Services (AWS)	<i>Optional Feature or Function</i> Legacy Custom AI Models on AWS SageMaker: Customers can use an optional AI feature of Agiloft to create custom machine learning models that process and extract information from documents. These custom models are stored on AWS and documents that require processing by these models are transferred to AWS.	United States

	<p><i>Optional Feature or Function</i></p> <p>AI Platform Cloud OCR Service: Customers can use optional AI features including key term and clause extraction from image-based PDF documents. Image-based PDF documents are sent to the AWS Textract OCR API service for processing that returns extracted text from the image-based PDF.</p>	<p>United States</p> <p>Canada</p> <p>Ireland</p> <p>Germany</p> <p>Australia</p>
Cognizer, Inc.	<p><i>Optional Feature or Function</i></p> <p>ConvoAI and AI Platform: Customers can use optional AI features including search query classification and key term and clause extraction from documents. Information that identifies customers and users are transferred to Cognizer to activate the optional service. Customer data used by these optional services are stored in Agiloft managed hosted services in AWS.</p>	<p>United States</p>
Microsoft Corporation	<p><i>Optional Feature or Function</i></p> <p>Generative AI Feature(s): Agiloft uses the Azure OpenAI Service to provide AI-powered features for contract review and redlining.</p>	<p>United States</p> <p>Germany</p>
Pendo.io, Inc.	<p>Agiloft uses Pendo to capture how users interact with the Agiloft platform, provide in-app guidance to Agiloft features and functionality, and solicit user feedback. Agiloft uses this information to analyze and improve the Agiloft platform.</p>	<p>United States</p>
Workato, Inc.	<p><i>Optional Feature or Function</i></p> <p>Integration Hub: Customers can use an optional Integration Hub in Agiloft to create integrations with third-party applications. The integration recipes and data transferred by the integration are processed by Workato.</p>	<p>United States</p> <p>Germany</p>

Agiloft Affiliates and Ancillary Service Providers

Entity Name	Sub-processing Activities	Countries of Processing
A2Global Consulting Pvt. Ltd.	Professional and support services.	India
Agiloft Canada, Inc.	Professional and support services.	Canada
Agiloft UK, Ltd.	Professional and support services.	UK