

SP Evaluation Questions

This is a background table that stores the individual questions that make up each SP Evaluation. Normally, you do not need to access this table directly and it is hidden by default; SP Evaluation Question records can be seen and edited within SP Evaluation records.

▼ Evaluation Questions

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KPI Type	Question	Answer ✎	Comment ✎	Answer Score
Service				
Service	Responsiveness			
Service	Professionalism of support personnel			
Service	Ability to resolve problems			
Service	Promptness of problem resolution			
Service	Communication of issues/concerns/delays			
Delivery				
Delivery	Timeliness of deliveries			
Delivery	Condition of delivered product			
Delivery	Accuracy of order fill			
Delivery	Completeness of order fill			
Delivery	Appearance of company personnel and vehicles			
Delivery	Professionalism of driver			
Price				
Price	Clarity of pricing sheets			
Price	Price competitiveness			
Price	Discounts provided			
Quality				
Quality	Adherence to product specifications			
Quality	Quality of materials			
Quality	Quality of packaging			
Quality	Quality of instructions and labeling			
Quality	Consistent quality across batches			
Other comments				
Other	Comments (use the comment box)			