

End User Interface

Users accessing the system through an unlimited End User license are taken to a customizable End User Interface (EUI), a simplified interface with fewer options than the Staff Interface. The default EUI is HTML-based and can be modified through the out-of-the-box HTML templates provided in the EUI Templates table. For more details see the [EUI Templates Table](#) later in this collection.

Access the EUI by logging in as an end user and selecting the End User interface radio button.

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Welcome to the Demo KB

Username:

Password:

1 → Interface: Staff End User

2 →

[Self Register](#) | [Lost Password](#) | [More Information](#)

As an admin user, **Setup > End User Interface** is where you can define the FAQ interface for end user interface. By default, FAQs are available for the Documents, Support Cases, and Helpdesk Cases tables, filtered to records in which the Published field is set to Yes.