

Dashboard

Help Guide

The Help reference topics cover how the Agiloft platform works. Learn about all the features you can incorporate into your Knowledgebase.

System Administration

Find installation instructions and other help topics for managing your Agiloft server.

What's New

Learn about the latest features and enhancements available by upgrading to the latest version of Agiloft.

Developers

API reference docs for SOAP, REST, and Syncing with external systems.

Design Articles

The design articles show how we solve more in-depth implementation challenges.

Standard System Documentation

A reference guide to the key features of our standard knowledgebase.

ITIL Documentation

A detailed guide to our knowledgebase based on ITIL best practices, certified by Pink Elephant on 11 processes.

Tutorial Videos

Watch short videos to learn about searching, relationship diagrams, and more.

Get Support

To submit a support ticket, log into the Agiloft portal.

Release Notes

Catch up on the latest changes to Agiloft.

Training Information

Learn about our free online training course.